



# TCI RETURN SERVICE FORM

Upon submission an RMA will be assigned to your case based on your requirements or possible issues. Please submit this form to [tci.sales@safariland.com](mailto:tci.sales@safariland.com)

\*\*\*Please do not send your product in without a RMA\*\*\*

<b>Bill to Name:</b>		
<b>Contact Name:</b>		
<b>Billing Address:</b>		
<b>City:</b>	<b>State:</b>	<b>ZIP Code:</b>
<b>Day time Phone:</b>	<b>Other Phone:</b>	<b>E-mail:</b>
<b>Safariland/TCI Customer ID Account Number:</b>	<b>Reference Number:</b> (example PO# or Order#)	
<b>Payment Method:</b> <i>(Please check)</i>		
Product is under warranty	Pay upfront with Credit Card	Bill Agency or Department
<b>Ship to Company/ Attn:</b>		<b>Is the address same as above:</b> <i>(Please check)</i>
		Yes                      No
<b>Shipping Address:</b>	<b>City:</b>	<b>State:</b>
<b>ZIP Code:</b>	<b>E-mail:</b>	<b>Phone Number:</b>
<b>PRODUCT INFORMATION</b>		
<b>Product Model Number:</b>		
<b>Radio Model Number:</b>	<b>Type of Microphone Used:</b> (number located on back of mic, opposite side of talk sleeve)	
<b>Style of Headset Used:</b>	<b>Type of PTT:</b>	
<b>Original Order Number:</b>		
<b>IS THIS A RADIO INTERFACE/PTT RETROFIT</b>		
Yes		No
<b>What radio do you currently use with it:</b>	<b>What radio do you want to have it work with:</b>	
<b>IS THIS AN ARC MOUNT RETROFIT?</b>		
Yes		No
<b>(Please note if you have a behind the head suspension this will be a permanent modification and a helmet will be required at all times.)</b>		
<b>Which one do you need:</b>		
ARC Mount Adapter (AMA)		Mount Adapter (MA)
<b>Helmet Model:</b>	<b>Helmet Style:</b>	
<b>Detailed description of the problem and any special instructions</b>		